

Great Escapes *with Senior Action*

Senior Action Travel Policy

Senior Action plans and provides group travel opportunities for seniors in order to provide life enrichment for those we serve. Our goal is to have safe, affordable, and fun trips that encourage activity and friendship development. The following policy details Senior Action's practices around the group travel program.

Senior Action welcomes all members of Senior Action and their guests to participate in our group travel program. In addition, we encourage leaders of senior adult groups in the community to bring their groups and take advantage of the planning we have provided as well as group discounts.

Senior Action goes to great effort to communicate all specifics of trips including cost, planned activities, itinerary, and level of physical activity. These activities are subject to change for a variety of reasons. In the event of a change, Senior Action will communicate the change to travelers as soon as possible. The traveler is advised to plan appropriately for each trip based on this information.

It is the policy of Senior Action to collect emergency contact information at the time of reservation. If a group from another organization is traveling with Senior Action, then it is the responsibility of the group leader to keep emergency contact information for their travelers.

Reservations and Payment:

1. Reservations are taken on a first come, first serve basis.
2. Payment in full for the cost of the trip constitutes your reservation. Reservations are not made based on a verbal commitment.

Cancellations:

1. A full refund will be given up to 4 weeks prior to the trip.
2. A partial refund based on costs incurred will be given up to 2 weeks prior to the trip.
3. No refunds will be given 2 weeks prior to the trip.

It is acceptable and permissible to find someone to take your place in the event that you may not be able to travel.